

Galileo Traversa™ Data Store Profile

What is a Data Store Profile?

Single profile housed outside host GDS.

- Built in Galileo Traversa.
- Usable in Viewpoint or Focalpoint.

Three Levels

- Office/Agency
- Corporation/Site
- Traveler

Considerations

Should you use:

- Only Data Store profiles?
- Both Data Store and Apollo profiles?

TravelScreen works differently when Data Store is activated for your agency or attached to PNR.

Different agent formats to use for Data Store profiles.

Traveler or agent updates profiles via Galileo Traversa.

Programs outside of Galileo Traversa or Apollo that *cannot* access Data Store include:

- Scripts: ScriptWriter Plus.
- Relay Productivity tools.
- Profile synch applications or profile databases.
- Other online booking engines.

After-hours service considerations.

Features of Data Store in Viewpoint

- Preferred vendor preferencing
- Preferred vendor highlighting
- Profile Notes
- Office Notes
- Company policy

Agency Pseudo Activated to Data Store

You can attach both Apollo profiles and Data Store profiles to a PNR.

However if PNR has:

- Only Data Store profile attached, Data Store vendor availability preferencing and highlighting work *only* in Viewpoint. Car and Hotel sell entries work in both Focalpoint and Viewpoint.
- For Focalpoint - DSM is like SPE entry and DS0 is like SP0 entry
- Both Apollo TravelScreen profile and Data Store profile attached, TravelScreen preferences and SP0, SPE entries do *not* work in Focalpoint or Viewpoint.
- Only Apollo TravelScreen profile attached, preferencing, SP0, and SPE entries work in Focalpoint but *not* in Viewpoint.

Data Store profiles and Apollo (offline) PNRs can be:

- Moved into Apollo PNR using Apollo formats.
- Viewed from Apollo using Apollo formats.
- *Cannot* be changed from Apollo using Apollo formats.

Display Data Store Profile

By traveler ID:
DS*/FT-12345678

By traveler ID and corporate title:
DS*/FT-12345678+CT-ABCCOMPANY

By wildcard:
DS*/FT-WALLACE*+CT-ABCCOMPANY
DS*/FT-WALLACE KEN+CT-ABCCOMPANY*
DS*/FT-WALLACE*
DS*/FT-WALLACE*+CT-ABCCOMPANY*

Copy (Move) Data Store Profile

By traveler ID:
DSC/FT-12345678

By traveler ID and corporate title:
DSC/FT-12345678+CT-ABCCOMPANY

By wildcard:
DSC/FT-WALLACE*+CT-ABCCOMPANY
DSC/FT-WALLACE KEN+CT-ABCCOMPANY*
DSC/FT-WALLACE*
DSC/FT-WALLACE*+CT-ABCCOMPANY*

Similar Name List

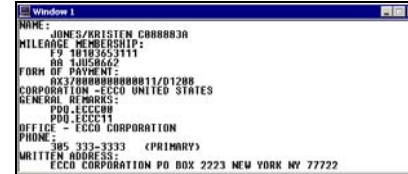
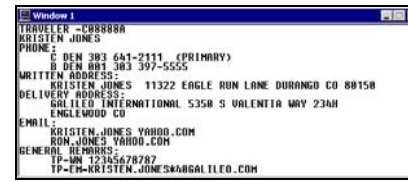
When you copy or move a Data Store profile and same traveler ID exists in several site files, a similar name list appears. List includes site location and up to 80 matches.



Make entry to display or copy (move) profile.

- Display: DS*/FT-12345678+CT-IBM
- Copy: DSC/FT-12345678+CT-IBM

PNR Data Store Profile



Append Data Store Profile during Car and Hotel Sell

Format to append Data Store profile when selling a car or hotel: DS

Examples

Car sell format: DS01A1
Response: 01A1/CD-C9191919/ID-ABCDEF12/SI-CITY SPECIFIC

Hotel sell format: DS01NSRAC
Response: 01NS1RAC/FG-123456789/SI-NON SMOKING AWAY FROM LIFTS

Append Data Store Profile after Air Sell

To append Data Store profile to a PNR containing air use the following format: DSM

Apollo copies data from Office, Corporation, and Traveler to PNR based on indicators set in Galileo Traversa.

Traveler profile data fields appended based on indicators set in Data Store:

- Airline seat preference
- Airline special meals
- Airline wheelchair requests
- Special Service requests
- Passport SSR information
- Passenger Contact SSR information

PNR Prompt

After moving a profile, a tab and enter prompt appears in PNR to view more information. If there is a:

- Data Store profile instead of a host profile, this prompt appears: *** TDS PROFILE EXISTS *** >DS*/R.
- Data Store and Apollo profile, these prompts appear:
*** TDS PROFILE EXISTS ***
>DS*/R.
*** PROFILE ASSOCIATIONS EXIST *** >*PA.